

# Privacy Policy

*Effective Date: May 20<sup>th</sup>, 2026*

## 1. Introduction

### 1.1 Supported Protocols

This Privacy Policy explains how **CoinPool** (“CoinPool”, “we”, “our”, or “us”) collects, uses, stores, and protects information when you access or use the CoinPool platform, website, applications, APIs, and related services (collectively, the “Service”).

CoinPool is a **non-custodial, interface-only DeFi platform**. We do not hold, control, or manage user assets. We do not store private keys, seed phrases, wallet passwords, or wallet credentials.

By accessing or using CoinPool, you acknowledge that you have read and understood this Privacy Policy.

## 2. Nature of CoinPool

CoinPool provides a technical interface that allows users to interact with supported third-party decentralized finance (“DeFi”) protocols. These may include liquidity protocols, bridging services, swapping services, lending protocols, savings protocols, and other blockchain-based services.

Supported third-party protocols may include, but are not limited to:

- Uniswap;
- deBridge;
- Relay;
- Aave;
- Compound;
- Spark;
- other supported DeFi protocols or blockchain networks added over time.

These third-party protocols are independent from CoinPool. They may collect or process information according to their own privacy policies and terms.

### 3. Information We Do Not Collect

CoinPool does not collect, store, or have access to:

- your private keys;
- your seed phrase or mnemonic phrase;
- your wallet password;
- your wallet recovery phrase;
- your full control over digital assets;
- your personal banking credentials;
- your custodial account credentials.

You should never share your private key, seed phrase, or wallet password with CoinPool or anyone claiming to represent CoinPool.

### 4. Information We May Collect or Process

#### 4.1 Public Wallet Information

When you connect a wallet to CoinPool, we may process public blockchain information related to that wallet, including:

- public wallet address;
- connected blockchain network;
- token balances visible on public blockchains;
- liquidity positions;
- savings or lending positions;
- transaction history related to supported CoinPool functions;
- Sub Account information, where applicable;
- wallet permissions and approvals related to supported features.

This information is generally public blockchain data. CoinPool may use it to display your positions, calculate interface data, support platform functionality, and improve user experience.

#### 4.2 Blockchain Transaction Data

Transactions performed through CoinPool are executed on public blockchains. This means transaction data may be publicly visible on blockchain explorers.

Such data may include:

- wallet addresses;

- transaction hashes;
- token contract addresses;
- transferred or supplied asset amounts;
- smart contract interactions;
- liquidity, swap, bridge, lending, savings, or withdrawal actions;
- timestamps and network information.

CoinPool cannot alter, delete, hide, or reverse blockchain data once it is confirmed on-chain.

### **4.3 Usage and Device Data**

We may collect limited technical or usage data to help operate, secure, and improve the Service. This may include:

- browser type;
- device type;
- operating system;
- general region or country;
- pages visited;
- button clicks and feature usage;
- session duration;
- error logs;
- performance data;
- referral source.

Where possible, this data is collected in an aggregated or anonymized form and is not intended to directly identify individual users.

### **4.4 Support Communications**

If you contact CoinPool support, we may collect and process information you voluntarily provide, such as:

- email address;
- name or display name;
- wallet address;
- transaction hash;
- screenshots;
- device or browser details;
- description of your issue;
- other information you choose to provide.

We use this information only to investigate, respond to, and resolve your support request.

#### **4.5 Sub Account and Operator Information**

If you use Sub Account or Authorized Operator features, CoinPool may process public wallet addresses and related permission data, including:

- Owner wallet address;
- Operator wallet address;
- Sub Account address;
- supported permissions;
- transaction activity performed through the Sub Account.

CoinPool does not verify, supervise, or control the relationship between Owners and Operators.

### **5. How We Use Information**

CoinPool may use collected or processed information for the following purposes:

- to provide and operate the Service;
- to connect wallets and display user positions;
- to show liquidity, savings, lending, and yield-related information;
- to support swaps, bridging, liquidity management, reward claims, savings deposits, savings withdrawals, and related DeFi actions;
- to support Sub Account and Operator features;
- to calculate or display fees, balances, APY, APR, or protocol-related data;
- to improve user experience and platform performance;
- to detect bugs, errors, abuse, fraud, or security issues;
- to respond to support inquiries;
- to comply with applicable legal, regulatory, or security obligations.

CoinPool does not sell or rent user data.

### **6. Cookies and Similar Technologies**

CoinPool may use cookies or similar technologies when you access the Service through a web browser.

These may be used to:

- maintain wallet connection status;
- remember selected settings, such as language or network;
- improve website performance;
- understand aggregated usage patterns;
- prevent abuse or improve security.

CoinPool does not use cookies to access your private keys, seed phrase, or wallet credentials.

Where required by applicable law, we may provide cookie notices or choices.

## **7. Third-Party Services and Protocols**

CoinPool integrates with third-party protocols, networks, infrastructure providers, APIs, analytics tools, and service providers.

These may include:

- decentralized exchanges;
- lending and savings protocols;
- bridges and cross-chain protocols;
- RPC providers;
- blockchain indexers;
- wallet connection tools;
- analytics services;
- hosting and infrastructure providers;
- customer support tools.

Third-party services operate independently and may collect or process information under their own privacy policies and terms. CoinPool is not responsible for the privacy, security, or data practices of third-party services.

When you interact with protocols such as Uniswap, deBridge, Relay, Aave, Compound, or Spark through CoinPool, your interaction may be governed by the privacy policy and terms of the relevant protocol.

## **8. Public Blockchain Data**

Blockchain networks are public by design. Information recorded on public blockchains may be permanent, transparent, and accessible to anyone.

This may include:

- wallet addresses;
- transaction history;
- smart contract interactions;
- token movements;
- liquidity positions;
- lending or savings interactions;
- bridge transactions.

CoinPool does not control public blockchains and cannot delete or modify data recorded on-chain.

## 9. Data Sharing

CoinPool may share limited information only when necessary, including:

- with service providers that help us operate, secure, or improve the Service;
- with infrastructure providers necessary for blockchain access and data display;
- with support tools used to respond to user inquiries;
- when required by law, regulation, legal process, or government request;
- when necessary to protect the rights, safety, or security of CoinPool, users, or the Service.

We do not sell user data to advertisers.

## 10. Data Security

CoinPool uses reasonable technical and organizational measures to protect information processed through the Service.

However, no system can be guaranteed to be fully secure. Users are responsible for securing their own wallets, devices, private keys, seed phrases, passwords, and transaction approvals.

CoinPool cannot recover assets lost due to:

- compromised wallets;
- stolen private keys;
- exposed seed phrases;

- malicious browser extensions;
- phishing websites;
- user error;
- unsafe device environments;
- third-party protocol failures.

## **11. Data Retention**

CoinPool retains information only for as long as reasonably necessary for the purposes described in this Privacy Policy, including service operation, security, support, analytics, legal compliance, and dispute resolution.

Support-related information may be retained for a reasonable period to help resolve issues and maintain records.

Public blockchain data is not controlled by CoinPool and may remain permanently available on-chain.

## **12. User Rights**

Depending on your jurisdiction, you may have rights regarding certain personal information, including the right to:

- request access to information we hold about you;
- request correction of inaccurate information;
- request deletion of certain information;
- object to or restrict certain processing;
- request information about how your data is used.

Because CoinPool is a non-custodial Web3 interface and much of the relevant information exists on public blockchains, some requests may not apply to on-chain data.

To make a privacy-related request, please contact us through the available CoinPool support channel.

## **13. Children's Privacy**

CoinPool is not intended for users under the age of 18. We do not knowingly collect personal information from anyone under 18.

If we become aware that we have collected information from a user under 18, we may delete such information where reasonably possible.

## **14. International Use**

CoinPool may be accessed from different jurisdictions. By using the Service, you understand that information may be processed in jurisdictions other than your own.

You are responsible for ensuring that your use of CoinPool complies with the laws and regulations applicable to you.

## **15. No Custody and No Asset Recovery**

CoinPool is non-custodial. We do not hold or control user assets and do not have access to private keys or wallet credentials.

As a result, CoinPool cannot:

- reverse blockchain transactions;
- recover lost or stolen assets;
- access or restore wallets;
- return funds sent to the wrong address;
- compensate users for third-party protocol failures;
- remove or erase on-chain transaction records.

If an issue relates to a third-party protocol, users should contact the relevant protocol provider directly.

## **16. Changes to This Privacy Policy**

CoinPool may update this Privacy Policy from time to time. Any updated version will be posted on the CoinPool website or made available through the Service.

Changes become effective when published, unless otherwise stated.

Your continued use of CoinPool after changes are published means you acknowledge the updated Privacy Policy.

## **17. Contact**

For privacy-related questions, support requests, or concerns, please contact CoinPool through the official support channel provided on the CoinPool website or application.